

CAPITA

IT Enterprise Services

5 scenarios when you need Capita Private Cloud...

...in local government

Every year c 450 local councils in the UK go through an intense process of calculating, documenting, issuing and collecting council tax from millions of citizens. Not only is it a major task but it must be completed in a very short space of time - from February to March.

This intense processing requires vast computing power, but once complete that capacity is left untouched, perhaps for the remaining 10 months of the year.

Imagine, across all c450 councils, how much you could collectively save if you bought this capacity on demand. That is, pay only for what you use, releasing your capacity and budget for the rest of the year. Think then how those funds could be reallocated to improving front line services or investing in new services.

With Capita Private Cloud you can even cope with the unexpected, because extra capacity is always available to you within minutes.

Capita Private Cloud - truly the most flexible and efficient cloud service available today.



...in healthcare

One of the biggest challenges in the health sector is the lack of skilled IT personnel. The majority of funding and resources are dedicated to improving patient care, not to managing IT. As a result of this, and potential concerns about data security, many health trusts have not yet leveraged the significant benefits that cloud services can bring. They are often running their services with legacy IT infrastructure, poor connectivity and old software systems that cannot work together.

Capita Private Cloud overcomes these challenges. We deliver an end-to-end, integrated service that's highly secure and supported with professional services and help. We can help Trusts to identify the best blend of public and private cloud services and integrate them together to simplify your infrastructure, service management and billing. All of this can be managed via our 24/7 intuitive self-service portal.

Capita Private Cloud enables you to use the cloud to benefit you, your organisation and your patients.



Contact us at ites@capita.co.uk or visit www.capita-ites.co.uk/cloud

...for the IT Director

IT Directors have an incredibly challenging role. You may have public cloud services such as Salesforce, Google, Amazon, SAP as well as other private cloud services. You may be managing your own data centres, challenged by legacy systems and securing capital to refresh your IT. It's complex, risky and you're responsible. What can you do?

Capita Private Cloud simplifies all this into one service with access to public

and private cloud services as well as on-premise. It does this through one secure platform with your access through a self-service portal available 24/7. You buy and pay as you use which takes away the challenge of capacity planning and provisioning. You have one trusted partner, one contract and one bill and you manage and monitor all of your cloud services in one place. What could be simpler? Demands of every department can be met, you can be

responsive and agile with new business demands and your team are released to focus on strategic projects. Perfect.



...in financial services

Rules, regulations, stipulations need to be met. There is no compromise. Financial and other highly regulated services must know exactly where their data is stored and who has access to it. Not always easy in the cloud era, until now.

With Capita Private Cloud you'll always know where your data is actually stored – in our secure, state-of-the-art, UK-

based data centres. Capita currently delivers hosting and data centre services to over 100 highly regulated businesses.

No compromise, no doubts - your data security, governance and sovereignty is assured.



...in retail

Being prepared for the unexpected is always going to be a challenge but Capita Private Cloud comes pretty close to doing this – every time.

Let's say that a celebrity unexpectedly promotes your product on Twitter or at a high profile event. They mention your store or your brand, and suddenly hundreds of thousands of consumers go to your website, via mobiles, tablets and laptops. They all want to buy instantly but your website begins to struggle,

stressed with such high demand and commerce activity. People are unable to complete their orders, they turn to your contact centre trying an alternative route but your teams aren't resourced for such demand. That's lost opportunity, missed revenue and reputation damaged. For some retailers, these challenges occur every year with major seasonal changes in demand.

But with Capita Private Cloud we offer cloud bursting capability, in minutes you can secure additional computing power, your websites scale efficiently and you capture the success of this unexpected peak in demand. What's more you only pay for what you use, giving you and your customers exactly what you need – every time.



Contact us at ites@capita.co.uk or visit www.capita-ites.co.uk/cloud